

# List of Direct Debitors

## Reference Form

bankwest



Bank of Western Australia Ltd ABN 22 050 494 454  
AFSL / Australian credit license 236872

### **i** Important Information

- Please refer to our directory of commonly used service providers to help you setup or modify your regular direct debit payments.

This list will assist you in making changes to your regular direct debit payments. Most providers allow changes to be made over the phone or via the internet (electronic form), but some also accept changes via email, fax and post. If you can't locate your service provider on this form, we recommend you search via the internet or White Pages Directory.

Once you have advised your service providers of your new bank details, please ensure that you check on internet banking or statements to ensure that your requested changes have been processed. If there are any issues with your direct debits, please contact the service provider by phone as soon as possible.

## Insurance (Car, Home & Contents, Health)

### **AAMI**

Web: [www.aami.com.au](http://www.aami.com.au)  
Ph: 13 22 44  
Post: PO Box 14180, Melbourne City  
Mail centre VIC 8001, Australia

### **AHM (Australian Health Management)**

Web: [www.ahm.com.au](http://www.ahm.com.au)  
Ph: 134 246  
Post: Australian Health Management,  
Reply Paid 75885, Matraville NSW 2036

### **ALLIANZ**

Web: [www.allianz.com.au](http://www.allianz.com.au)  
Ph: 13 1000  
Post: Allianz Australia Limited,  
GPO Box 4049, Sydney NSW 2001

### **Australian Unity General**

Web: [www.australianunity.com.au](http://www.australianunity.com.au)  
Ph: 13 29 39  
Post: Australian Unity, 114 Albert Road,  
South Melbourne VIC 3205

### **AXA**

Web: [www.axa.com.au](http://www.axa.com.au)  
Ph: 137 292  
Post: AXA Australia, 750 Collins Street,  
Melbourne VIC 3008, Australia

### **Budget Direct**

Web: [www.budgetdirect.com.au](http://www.budgetdirect.com.au)  
Ph: 1300 306 560 (Car Insurance)  
Ph: 1800 182 310 (Home Insurance)  
Post: Level 6 Toowong Tower,  
9 Sherwood Road, Toowong QLD 4066

### **BUPA (formerly HBA & MBF)**

Web: [www.bupa.com.au](http://www.bupa.com.au)  
Ph: 134 135  
Post: Bupa, 600 Glenferrie Road,  
Hawthorn VIC 3122

### **CGU Workers Compensation**

Web: [www.cgu.com.au](http://www.cgu.com.au)  
Ph: 1300 666 506  
Post: GPO Box 9960,  
Sydney NSW 2001

### **CommInsure**

Web: [www.comminsure.com.au](http://www.comminsure.com.au)  
Phone: 13 24 23  
Email: [comminsureservices@cba.com.au](mailto:comminsureservices@cba.com.au)  
Post: General Insurance Customer Service  
PO Box 317 Silverwater NSW 2128

### **Defence Health Ltd**

Web: [www.defencehealth.com.au](http://www.defencehealth.com.au)  
Ph: 1800 335 425  
Email: [info@defencehealth.com.au](mailto:info@defencehealth.com.au)  
Post: PO Box 7518,  
Melbourne VIC 8004

### **GIO Insurance**

Web: [www.gio.com.au](http://www.gio.com.au)  
Ph: 13 10 10  
Post: GIO General Limited, Reply Paid  
9835, Your Capital City, State, Postcode

### **GMHBA Health Insurance**

Web: [www.gmhba.com.au](http://www.gmhba.com.au)  
Ph: 1300 446 422  
Post: GMHBA Limited,  
PO Box 761, Geelong VIC 3220

### **HBF**

Web: [www.hbf.com.au](http://www.hbf.com.au)  
Ph: 133 423  
Post: HBF, GPO Box C101,  
Perth WA 6809

### **HCF**

Web: [www.hcf.com.au](http://www.hcf.com.au)  
Ph: 13 13 34  
Email: [service@hcf.com.au](mailto:service@hcf.com.au)  
Post: GPO BOX 4242,  
Sydney NSW 2001

### **Medibank Private**

Web: [www.medibank.com.au](http://www.medibank.com.au)  
Ph: 132 331

### **NIB**

Web: [www.nib.com.au](http://www.nib.com.au)  
Ph: 13 14 63  
Post: nib health funds,  
Locked Bag 2010, Newcastle NSW 2300

### **NRMA**

Web: [www.nrma.com.au](http://www.nrma.com.au)  
Ph: 132 132

### **QBE**

Web: [www.qbe.com.au](http://www.qbe.com.au)  
Ph: 133 723 (133 QBE)

### **RACQ**

Web: [www.racq.com.au](http://www.racq.com.au)  
Ph: 13 19 05  
Post: PO Box 4,  
Springwood QLD 4127

### **RAC Insurance**

Web: [www.rac.com.au/insurance](http://www.rac.com.au/insurance)  
Ph: 13 17 03

### **RACV**

Web: [www.racv.com.au](http://www.racv.com.au)  
Ph: 13 72 28 (13 RACV)  
Post: RACV, 550 Princes Highway,  
Noble Park North VIC 3174

### **Shannons Insurance**

Web: [www.shannons.com.au](http://www.shannons.com.au)  
Ph: 13 46 46

### **Vero Insurance**

Web: [www.vero.com.au](http://www.vero.com.au)  
Phone: 13 18 13  
Email: [veroinformation@vero.com.au](mailto:veroinformation@vero.com.au)  
Post: GPO Box 3999, Sydney NSW 2001

### **YOU!**

Web: [www.youi.com.au](http://www.youi.com.au)  
Ph: 1300 009 684

## Telecommunications

### 3 (Three)

Web: [www.three.com.au](http://www.three.com.au)  
Ph: 133 320  
Fax: 1300 763 113  
Post: PO Box 202,  
Spring Hill Qld 4004

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### iiNet

Web: [www.iinet.com.au](http://www.iinet.com.au)  
Ph: 13 22 58  
Email: [support@iinet.net.au](mailto:support@iinet.net.au)  
Post: Locked Bag 16,  
Cloisters Square, WA 6850

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### TPG

Web: [www.tpg.com.au](http://www.tpg.com.au)  
Ph: 13 14 23  
Post: PO Box 1844, Macquarie Centre,  
North Ryde NSW 2113

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### Westnet

Web: [www.westnet.com.au](http://www.westnet.com.au)  
Ph: 1300 855 006  
Email: [accounts@westnet.com.au](mailto:accounts@westnet.com.au)  
Post: GPO Box C21,  
Perth WA 6839

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### AAPT

Web: [www.aapt.com.au](http://www.aapt.com.au)  
Ph: 135 005

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### Optus

Web: [www.optus.com.au](http://www.optus.com.au)  
Ph: 133 937

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### Virgin Mobile

Web: [www.virginmobile.com.au](http://www.virginmobile.com.au)  
Ph: 1300 555 100  
Post: Virgin Mobile Australia  
Locked Bag 17, Royal Exchange NSW 1225

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### DODO

Web: [www.dodo.com.au](http://www.dodo.com.au)  
Ph: 13 36 36 (13 DODO)  
Post: Dodo, PO Box 6097,  
St.Kilda Rd Central VIC 8008

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### Telstra

Web: [www.telstra.com.au](http://www.telstra.com.au)  
Ph: 13 22 00 (Accounts & Payments)

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### Vodafone

Web: [www.vodafone.com.au](http://www.vodafone.com.au)  
Ph: 1300 650 410  
Mobile: 1555 from your Vodafone mobile

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## Gas & Electricity

### AGL

Web: [www.agl.com.au](http://www.agl.com.au)  
Ph: 131 245  
Post: AGL Energy Limited,  
Locked Bag 1837, St Leonards NSW 2065

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### Country Energy

Web: [www.countryenergy.com.au](http://www.countryenergy.com.au)  
Ph: 13 23 91  
Post: Country Energy, PO Box 718,  
Queanbeyan NSW 2620

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### Horizon Power

Web: [www.horizonpower.com.au](http://www.horizonpower.com.au)  
Ph: 1800 268 926  
Post: GPO Box N1028,  
Perth WA 6843

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### Momentum Energy

Web: [www.momentumenergy.com.au](http://www.momentumenergy.com.au)  
Ph: 1800 794 824  
Post: Momentum Energy, PO Box 353,  
Flinders Lane Melbourne VIC 8009

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### Simply Energy

Web: [www.simplyenergy.com.au](http://www.simplyenergy.com.au)  
Ph: 13 88 08

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### Alinta Gas

Web: [www.alinta.net.au](http://www.alinta.net.au)  
Ph: 13 13 58  
Email: [customer.services@alinta.net.au](mailto:customer.services@alinta.net.au)  
Post: Locked Bag 55,  
Perth WA 6849

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### Energy Australia

Web: [www.energyaustralia.com.au](http://www.energyaustralia.com.au)  
Ph: 13 15 35 (NSW)  
Ph: 13 15 02 (ACT, QLD, VIC)  
Post: Energy Australia,  
Locked Bag W100, Sydney NSW 1291

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### Integral Energy

Web: [www.integral.com.au](http://www.integral.com.au)  
Ph: 131 005

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### Origin Energy

Web: [www.originenergy.com.au](http://www.originenergy.com.au)  
Ph: 13 24 61 (VIC, SA, NSW & QLD)

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### Synergy

Web: [www.synergy.net.au](http://www.synergy.net.au)  
Ph: 13 13 53  
Fax: 9221 8608  
Post: GPO Box U1913,  
Perth WA 6845

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### Aurora Energy

Web: [www.auroraenergy.com.au](http://www.auroraenergy.com.au)  
Ph: 1300 13 2003

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### Ergon Energy

Web: [www.ergon.com.au](http://www.ergon.com.au)  
Ph: 13 10 46

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### Lumo Energy

Web: [www.ergon.com.au](http://www.ergon.com.au)  
Ph: 1300 115 866  
Post: Lumo Energy, PO Box 632,  
Collins Street West VIC 8007

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### Power & Water Corp of NT

Web: [www.powerwater.com.au](http://www.powerwater.com.au)  
Ph: 1800 245 092  
Email: [customerservice@powerwater.com.au](mailto:customerservice@powerwater.com.au)  
Post: GPO Box 3596,  
Darwin NT 0801

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### TRU energy

Web: [www.trueenergy.com.au](http://www.trueenergy.com.au)  
Ph: 133 466

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## Water Rates

### Gippsland Water

Web: [www.gippswater.com.au](http://www.gippswater.com.au)  
Ph: 1800 066 401  
Post: Direct Debit officer, Gippsland Water,  
Reply Paid 348, Traralgon VIC 3844

### SA Water

Web: [www.sawater.com.au](http://www.sawater.com.au)  
Ph: 1300 650 950  
Fax: 08 7003 3332  
Post: Attention: Receivings Team,  
GPO Box 1751, Adelaide SA 5001

### Water Corporation

Web: [www.watercorporation.com.au](http://www.watercorporation.com.au)  
Ph: 13 13 85  
E: [customer@watercorporation.com.au](mailto:customer@watercorporation.com.au)  
Post: PO Box 1600,  
Osborne Park DC WA 6916

### Hunter Water Corporation

Web: [www.hunterwater.com.au](http://www.hunterwater.com.au)  
Ph: 1300 657 657  
Post: Hunter Water Corporation,  
PO BOX 5171, HRMC NSW 2310

### South East Water

Web: [www.southeastwater.com.au](http://www.southeastwater.com.au)  
Ph: 131 851  
Post: South East Water, Locked Bag 1,  
Moorabbin VIC 3189

### Western Water

Web: [www.westernwater.com.au](http://www.westernwater.com.au)  
Ph: 03 9218 5400 / 1300 650 422  
E-mail: [mail@westernwater.com.au](mailto:mail@westernwater.com.au)  
Post: Western Water, Customer Service,  
PO Box 2371, Sunbury DC VIC 3429

### Queensland Urban Utilities

Web: [www.urbanutilities.com.au](http://www.urbanutilities.com.au)  
Ph: 13 26 57  
Post: Queensland Urban Utilities,  
Reply Paid 896, Archerfield BC QLD 4108

### Sydney Water Corp

Web: [www.sydneywatercorp.com.au](http://www.sydneywatercorp.com.au)  
Ph: 13 20 92  
Fax: (02) 8849 3074

### Yarra Valley Water

Web: [www.yvh.com.au](http://www.yvh.com.au)  
Ph: 13 17 21  
Post: Yarra Valley Water,  
Private Bag 1, Mitcham VIC 3132

## Council Rates - WA Only

### City of Armadale

Web: [www.armadale.wa.gov.au](http://www.armadale.wa.gov.au)  
Ph: 08 9399 0164  
Post: City of Armadale,  
7 Orchard Avenue, Armadale WA 6112

### City of Bayswater

Web: [www.bayswater.wa.gov.au](http://www.bayswater.wa.gov.au)  
Ph: 08 9272 0622  
Fax: 08 9272 0665  
Email: [mail@bayswater.wa.gov.au](mailto:mail@bayswater.wa.gov.au)  
Post: PO Box 467, Morley WA 6943

### City of Canning

Web: [www.canning.wa.gov.au](http://www.canning.wa.gov.au)  
Ph: 08 9231 0606  
Fax: 08 9458 2353  
Email: [customer@canning.wa.gov.au](mailto:customer@canning.wa.gov.au)  
Post: Locked Bag 80, Welshpool WA 6986

### Town of Cottesloe

Web: [www.cottesloe.wa.gov.au](http://www.cottesloe.wa.gov.au)  
Ph: 08 9285 5000  
Fax: 08 9285 5001  
Email: [council@cottesloe.wa.gov.au](mailto:council@cottesloe.wa.gov.au)  
Post: PO Box 606, Cottesloe WA 6911

### City of Gosnells

Web: [www.gosnells.wa.gov.au](http://www.gosnells.wa.gov.au)  
Ph: 08 9397 3000  
Fax: 08 9397 3333  
Email: [council@gosnells.wa.gov.au](mailto:council@gosnells.wa.gov.au)  
Post: PO Box 662, Gosnells WA 6990

### Town of Kwinana

Web: [www.kwinana.wa.gov.au](http://www.kwinana.wa.gov.au)  
Ph: 08 9439 0200  
Fax: 08 9439 0222  
Email: [admin@kwinana.wa.gov.au](mailto:admin@kwinana.wa.gov.au)  
Post: PO Box 21, Kwinana WA 6966

### Town of Mosman Park

Web: [www.mosmanpark.wa.gov.au](http://www.mosmanpark.wa.gov.au)  
Ph: 08 9384 1633  
Fax: 08 3984 3694  
Email: [ceo@mosmanpark.wa.gov.au](mailto:ceo@mosmanpark.wa.gov.au)  
Post: PO Box 3, Mosman Park WA 6912

### Town of Bassendean

Web: [www.bassendean.wa.gov.au](http://www.bassendean.wa.gov.au)  
Ph: 08 9377 8000  
Email: [mail@bassendean.wa.gov.au](mailto:mail@bassendean.wa.gov.au)  
Post: PO Box 87,  
Bassendean WA 6934

### City of Belmont

Web: [www.belmont.wa.gov.au](http://www.belmont.wa.gov.au)  
Ph: 08 9477 7222  
Email: [Belmont@belmond.wa.gov.au](mailto:Belmont@belmond.wa.gov.au)  
Post: Locked Bag 379,  
Cloverdale WA 6985

### Town of Claremont

Web: [www.claremont.wa.gov.au](http://www.claremont.wa.gov.au)  
Ph: 08 9285 4300  
Fax: 08 9285 4301  
Email: [toc@claremont.wa.gov.au](mailto:toc@claremont.wa.gov.au)  
Post: PO Box 54, Claremont WA 6910

### Town of East Fremantle

Web: [www.eastfremantle.wa.gov.au](http://www.eastfremantle.wa.gov.au)  
Ph: 08 9339 9339  
Fax: 08 9339 3399  
Email: [admin@eastfremantle.wa.gov.au](mailto:admin@eastfremantle.wa.gov.au)  
Post: PO Box 1097, Fremantle WA 6959

### City of Joondalup

Web: [www.joondalup.wa.gov.au](http://www.joondalup.wa.gov.au)  
Phone: 08 9400 4000  
Fax: 08 9300 1383  
Email: [info@joondalup.wa.gov.au](mailto:info@joondalup.wa.gov.au)  
Post: PO Box 21, Joondalup WA 6919

### City of Mandurah

Web: [www.mandurah.wa.gov.au](http://www.mandurah.wa.gov.au)  
Ph: 08 9550 3777  
Email: [council@mandurah.wa.gov.au](mailto:council@mandurah.wa.gov.au)  
Post: Administration Centre,  
PO Box 210, Mandurah WA 6210

### City of Nedlands

Web: [www.nedlands.wa.gov.au](http://www.nedlands.wa.gov.au)  
Ph: 08 9273 3500  
Fax: 08 9273 3670  
Email: [council@nedlands.wa.gov.au](mailto:council@nedlands.wa.gov.au)  
Post: PO Box 9, Nedlands WA 6909

### Swan City Council

Web: [www.swan.wa.gov.au](http://www.swan.wa.gov.au)  
Ph: 08 9267 9267  
Email: [rates@swan.wa.gov.au](mailto:rates@swan.wa.gov.au)  
Post: City of Swan, PO Box 196,  
Midland WA 6936

### Town of Cambridge

Web: [www.cambridge.wa.gov.au](http://www.cambridge.wa.gov.au)  
Ph: 08 9347 6000  
Fax: 08 9347 6060  
Email: [mail@cambridge.wa.gov.au](mailto:mail@cambridge.wa.gov.au)  
Post: PO Box 15, Floreat WA 6014

### City of Cockburn

Web: [www.cockburn.wa.gov.au](http://www.cockburn.wa.gov.au)  
Ph: 08 9411 3444  
Fax: 08 9411 3333  
Email: [customer@cockburn.wa.gov.au](mailto:customer@cockburn.wa.gov.au)  
Post: PO Box 1215, Bibra Lake DC WA 6965

### City of Fremantle

Web: [www.fremantle.wa.gov.au](http://www.fremantle.wa.gov.au)  
Ph: 08 9432 9999  
Fax: 08 9430 4634  
Email: [info@fremantle.wa.gov.au](mailto:info@fremantle.wa.gov.au)  
Post: PO Box 807, Fremantle WA 6959

### Shire of Kalamunda

Web: [www.kalamunda.wa.gov.au](http://www.kalamunda.wa.gov.au)  
Ph: 08 9257 9999  
Fax: 08 9293 2718  
Email: [kala.shire@kalamunda.wa.gov.au](mailto:kala.shire@kalamunda.wa.gov.au)  
Post: PO Box 42, Kalamunda WA 6926

### City of Melville

Web: [www.melvillecity.com.au](http://www.melvillecity.com.au)  
Phone: 1300 635 845  
Fax: 08 3964 0285  
Post: Locked Bag 1,  
Booragoon WA 6954

### Shire of Peppermint Grove

Web: [www.peppermintgrove.wa.gov.au](http://www.peppermintgrove.wa.gov.au)  
Ph: 08 9286 8600  
Fax: 08 9286 8610  
E: [admin@peppermintgrove.wa.gov.au](mailto:admin@peppermintgrove.wa.gov.au)  
Post: PO Box 221, Cottesloe WA 6911

**City of Perth**

Web: [www.perth.wa.gov.au](http://www.perth.wa.gov.au)  
 Ph: 08 9461 3120  
 Post: City of Perth,  
 GPO Box C120, Perth WA 6001

**City of South Perth**

Web: [www.southperth.wa.gov.au](http://www.southperth.wa.gov.au)  
 Ph: 08 9474 0777  
 Email: [enquiries@southperth.wa.gov.au](mailto:enquiries@southperth.wa.gov.au)  
 Post: Cnr Sandgate St and South Tce,  
 South Perth WA 6151

**City of Swan**

Web: [www.swan.wa.gov.au](http://www.swan.wa.gov.au)  
 Ph: 08 9267 9267  
 Fax: 08 9267 9444  
 Email: [swan@swan.wa.gov.au](mailto:swan@swan.wa.gov.au)  
 Post: PO Box 196, Midland WA 6936

**Town of Vincent**

Web: [www.vincent.wa.gov.au](http://www.vincent.wa.gov.au)  
 Ph: 08 9273 6000  
 Fax: 08 9273 6099  
 Email: [mail@vincent.wa.gov.au](mailto:mail@vincent.wa.gov.au)  
 Post: PO Box 82, Leederville WA 6902

**City of Rockingham**

Web: [www.rockingham.wa.gov.au](http://www.rockingham.wa.gov.au)  
 Ph: 08 9528 0333  
 Email: [council@rockingham.wa.gov.au](mailto:council@rockingham.wa.gov.au)  
 Post: PO Box 2142,  
 Rockingham DC WA 6967

**City of Stirling**

Web: [www.stirling.wa.gov.au](http://www.stirling.wa.gov.au)  
 Ph: 08 9345 8555  
 Fax: 08 9345 8822  
 Email: [stirling@stirling.wa.gov.au](mailto:stirling@stirling.wa.gov.au)  
 Post: PO Box 1533, Osborne Park WA 6916

**Swan City Council**

Web: [www.swan.wa.gov.au](http://www.swan.wa.gov.au)  
 Phone: (08) 9267 9267  
 Email: [rates@swan.wa.gov.au](mailto:rates@swan.wa.gov.au)  
 Post: City of Swan,  
 PO Box 196, Midland WA 6936

**City of Wanneroo**

Web: [www.wanneroo.wa.gov.au](http://www.wanneroo.wa.gov.au)  
 Ph: 08 9405 5000  
 Fax: 08 9405 5499  
 Post: Locked Bag 1,  
 Wanneroo WA 6946

**Shire of Serpentine - Jarrahdale**

Web: [www.sjshire.wa.gov.au](http://www.sjshire.wa.gov.au)  
 Ph: 08 9526 1111  
 Email: [info@sjshire.wa.gov.au](mailto:info@sjshire.wa.gov.au)  
 Post: 6 Paterson Street,  
 Mundijong WA 6123

**City of Subiaco**

Web: [www.subiaco.wa.gov.au](http://www.subiaco.wa.gov.au)  
 Ph: 08 9237 9222  
 Fax: 08 9237 9200  
 Email: [city@subiaco.wa.gov.au](mailto:city@subiaco.wa.gov.au)  
 Post: PO Box 270, Subiaco WA 6904

**Town of Victoria Park**

Web: [www.vicpark.wa.gov.au](http://www.vicpark.wa.gov.au)  
 Ph: 08 9311 8111  
 Email: [admin@vicpark.wa.gov.au](mailto:admin@vicpark.wa.gov.au)  
 Post: Locked Bag 437,  
 Victoria Park WA 6979

**Banyule City Council**

Web: [www.banyule.vic.gov.au](http://www.banyule.vic.gov.au)  
 Ph: 03 9490 4222  
 Post: Banyule City Council,  
 PO Box 51, Ivanhoe VIC 3079

**City of Kingston**

Web: [www.kingston.vic.gov.au](http://www.kingston.vic.gov.au)  
 Ph: 1300 653 356  
 Email: [rates@kingston.vic.gov.au](mailto:rates@kingston.vic.gov.au)  
 Post: City of Kingston, PO Box 1000,  
 Mentone Vic 3194 City of Sydney

**Maribyrnong City Council**

Web: [www.maribyrnong.vic.gov.au](http://www.maribyrnong.vic.gov.au)  
 Ph: 03 9688 0246  
 Post: Maribyrnong City Council,  
 PO Box 58, Footscray VIC 3011

**Shire of Yarra Ranges**

Web: [www.yarraranges.vic.gov.au](http://www.yarraranges.vic.gov.au)  
 Ph: 1300 368 333  
 Post: Yarra Ranges Shire Council,  
 PO Box 105, Lilydale VIC 3140

**Hawkesbury City Council**

Web: [www.hawkesbury.nsw.gov.au](http://www.hawkesbury.nsw.gov.au)  
 Ph: 02 4560 4444  
 Email: [council@hawkesbury.nsw.gov.au](mailto:council@hawkesbury.nsw.gov.au)  
 Post: Hawkesbury City Council,  
 PO Box 146, Windsor NSW 2756

**City of Sydney**

Web: [www.cityofsydney.nsw.gov.au](http://www.cityofsydney.nsw.gov.au)  
 Ph: 02 9265 9333  
 Fax: 02 9265 9387  
 Post: City of Sydney,  
 GPO Box 1591, Sydney NSW 2001

**City of Greater Dandenong**

Web: [www.greaterdandenong.com](http://www.greaterdandenong.com)  
 Ph: 03 9239 5100  
 Post: City of Greater Dandenong,  
 PO Box 200, Dandenong VIC 3175

**Latrobe City Council**

Web: [www.latrobe.vic.gov.au](http://www.latrobe.vic.gov.au)  
 Ph: 1300 367 700  
 Fax: 03 5128 5672  
 Post: Latrobe City Civic Centre,  
 PO Box 264, Morwell VIC 3840

**City Of Melbourne**

Web: [www.melbourne.vic.gov.au](http://www.melbourne.vic.gov.au)  
 Ph: 03 9658 9658  
 Fax: (03) 9658 9888

**Bankstown City Council**

Web: [www.bankstown.nsw.gov.au](http://www.bankstown.nsw.gov.au)  
 Ph: 02 9707 9507  
 Post: Bankstown City Council,  
 PO Box 8, Bankstown NSW 1885

**Maitland City Council**

Web: [www.maitland.nsw.gov.au](http://www.maitland.nsw.gov.au)  
 Ph: 02 4934 9700  
 Post: Maitland City Council,  
 PO Box 220, Maitland NSW 2320

**Warringah Council**

Web: [www.warringah.nsw.gov.au](http://www.warringah.nsw.gov.au)  
 Ph: 02 9942 2111  
 Post: Civic Centre, 725 Pittwater Road,  
 Dee Why NSW 2099

**City Of Greater Geelong**

Web: [www.geelongaustralia.com.au](http://www.geelongaustralia.com.au)  
 Ph: 03 5272 5272  
 Post: The City of Greater Geelong,  
 PO Box 104, Geelong VIC 3220

**Manningham City Council**

Web: [www.manningham.vic.gov.au](http://www.manningham.vic.gov.au)  
 Ph: 03 9840 9333  
 Post: Manningham City Council,  
 PO Box 1, Doncaster VIC 3108

**Monash City Council**

Web: [www.monash.vic.gov.au](http://www.monash.vic.gov.au)  
 Ph: 03 9518 3497  
 Email: [ddrsecure@monash.vic.gov.au](mailto:ddrsecure@monash.vic.gov.au)  
 Post: Monash City Council,  
 PO Box 1, Glen Waverley VIC 3150

**Fairfield City Council**

Web: [www.fairfieldcity.nsw.gov.au](http://www.fairfieldcity.nsw.gov.au)  
 Ph: (02) 9725 0222  
 Email: [mail@fairfieldcity.nsw.gov.au](mailto:mail@fairfieldcity.nsw.gov.au)  
 Post: Fairfield City Council,  
 PO Box 21, Fairfield NSW 1860

**Parramatta City Council**

Web: [www.parracity.nsw.gov.au](http://www.parracity.nsw.gov.au)  
 Phone: (02) 9806 5441  
 Post: Rates Department,  
 PO Box 32, Parramatta NSW 2124

**Wollongong City Council**

Web: [www.wollongong.nsw.gov.au](http://www.wollongong.nsw.gov.au)  
 Ph: 02 4227 7111  
 Post: Wollongong City Council, Locked Bag  
 8821, Wollongong DC NSW 2500

**Brisbane City Council**

Web: [www.brisband.qld.gov.au](http://www.brisband.qld.gov.au)  
Ph: 07 3403 8888  
Post: Brisbane City Council,  
GPO Box 1434, Brisbane Qld 4001

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**Ipswich City Council**

Web: [www.ipswich.qld.gov.au](http://www.ipswich.qld.gov.au)  
Phone: (07) 3810 6679

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**Adelaide City Council**

Web: [www.adelaidecitycouncil.com](http://www.adelaidecitycouncil.com)  
Phone: 08 8203 7203  
Email: [city@adelaidecitycouncil.com](mailto:city@adelaidecitycouncil.com)  
Post: GPO Box 2252,  
Adelaide SA 5001

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**Alice Springs Town Council**

Web: [www.alicesprings.nt.gov.au](http://www.alicesprings.nt.gov.au)  
Ph: 08 8950 0500  
Post: Alice Springs Town Council,  
PO Box 1071, Alice Springs NT 0871

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**Cairns Regional Council**

Web: [www.cairns.qld.gov.au](http://www.cairns.qld.gov.au)  
Ph: 07 4044 3044  
Email: [directdebits@cairns.qld.gov.au](mailto:directdebits@cairns.qld.gov.au)  
Post: Cairns Regional Council,  
PO Box 359, Cairns QLD 4870

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**Logan City Council**

Web: [www.logan.qld.gov.au](http://www.logan.qld.gov.au)  
Ph: 07 3412 5230  
Post: Attention: Chief Executive Officer,  
PO Box 3226, Logan City DC Qld 4114

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**City of Burnside**

Web: [www.burnside.sa.gov.au](http://www.burnside.sa.gov.au)  
Email: [burnside@burnside.sa.gov.au](mailto:burnside@burnside.sa.gov.au)  
Post: City of Burnside,  
PO Box 9, Glenside SA 5065

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**Darwin City Council**

Web: [www.darwin.nt.gov.au](http://www.darwin.nt.gov.au)  
Ph: 08 8930 0551  
Email: [rates@darwin.nt.gov.au](mailto:rates@darwin.nt.gov.au)

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**Gold Coast City Council**

Web: [www.goldcoast.qld.gov.au](http://www.goldcoast.qld.gov.au)  
Phone: 1300 366 659

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**Moreton Bay Regional Council**

Web: [www.moretonbay.qld.gov.au](http://www.moretonbay.qld.gov.au)  
Ph: 07 3480 6464  
Post: Moreton Bay Regional Council,  
PO Box 159, Caboolture Qld 4510

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**City of Marion**

Web: [www.marion.sa.gov.au](http://www.marion.sa.gov.au)  
Ph: 08 8375 6600  
Post: City of Marion,  
245 Sturt Road, Sturt SA 5047

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**Hobart City Council**

Web: [www.hobartcity.com.au](http://www.hobartcity.com.au)  
Ph: 03 6238 2833 / 03 6238 2787

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**Launceston City Council**

Web: [www.launceston.tas.gov.au](http://www.launceston.tas.gov.au)

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Life Insurance, Managed Funds, Superannuation & Shares

**AMP**

Web: [www.amp.com.au](http://www.amp.com.au)  
Ph: 131 267  
Fax: 1300 301 267  
Post: AMP Life Limited,  
Locked Bag 300, Parramatta NSW 2124

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**Commsec**

Web: [www.comsec.com.au](http://www.comsec.com.au)  
Ph: 13 15 19  
Post: Commonwealth Securities Limited,  
Locked Bag 22, Australia Square NSW 1215

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**Hannover Life Re of Australasia Ltd**

Web: [www.hannoverlifere.com](http://www.hannoverlifere.com)  
Ph: 02 9251 6911  
Post: Hannover Life Re of Australasia Ltd,  
Level 7, 70 Phillip Street, Sydney NSW 2000

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**NAB Margin Lending**

Web: [www.nab.com.au](http://www.nab.com.au)  
Ph: 1300 135 145  
Post: NAB Equity Lending,  
PO Box 5350, Melbourne VIC 3001

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**Perpetual Trustees**

Web: [www.perpetual.com.au](http://www.perpetual.com.au)  
Ph: 1800 022 033  
Email: [investments@perpetual.com.au](mailto:investments@perpetual.com.au)  
Post: GPO Box 4171, Sydney NSW 2001

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**Zurich Australia**

Web: [www.zurich.com.au](http://www.zurich.com.au)  
Ph: 132 687  
Post: Zurich Financial Services Australia,  
PO Box 677, North Sydney NSW 2059

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**Asteron**

Web: [www.asteronlife.com.au](http://www.asteronlife.com.au)  
Ph: 02 8275 3999 / 1800 221 727  
E: [life\\_customerservice@asteronlife.com.au](mailto:life_customerservice@asteronlife.com.au)  
Post: Asteron, GPO Box 68,  
Sydney NSW 2001

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**Computershare**

Web: [www.computershare.com](http://www.computershare.com)  
Ph: 1300 555 159  
Post: Attention: The Registrar,  
GPO Box 2975, Melbourne VIC 3001

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**Insurance Australia Group (IAG)**

Web: [www.iag.com.au](http://www.iag.com.au)  
Ph: 02 9292 9222  
Post: IAG Limited, Level 26,  
388 George Street, Sydney NSW 2000

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**MLC**

Web: [www.mlc.com.au](http://www.mlc.com.au)  
Ph: 132 652  
Post: PO Box 200, North Sydney NSW 2059

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**Suncorp Metway Insurance**

Web: [www.suncorp.com.au](http://www.suncorp.com.au)  
Ph: 1300 552 345  
Post: Life Customer Service,  
GPO Box 3950, Sydney NSW 2001

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**Challenger**

Web: [www.challenger.com.au](http://www.challenger.com.au)  
Ph: 133 566  
Post: GPO Box 3698, Sydney NSW 2001

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**Elders Limited**

Web: [www.elders.com.au](http://www.elders.com.au)  
Ph: 1300 307 941 (Customer Relations)  
Post: Elders Customer Relations – 1471,  
Reply Paid 551, Adelaide SA 5001

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**Macquarie Leasing**

Web: [www.macquarie.com.au/leasing](http://www.macquarie.com.au/leasing)  
Ph: 02 8232 7769

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**OnepathLife**

Web: [www.onepath.com.au](http://www.onepath.com.au)  
Ph: 133 665

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**TAL** (formerly Tower Australia)

Web: [www.tal.com.au](http://www.tal.com.au)  
Ph: 1300 209 088  
Email: [customerservice@tal.com.au](mailto:customerservice@tal.com.au)  
Post: TAL Life Limited, PO Box 142,  
Milsons Point NSW 1565

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**American Express**

Web: [www.americanexpress.com/australia](http://www.americanexpress.com/australia)  
Ph: 1300 132 639

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**BMW Finance**

Web: [www.bmw.com.au](http://www.bmw.com.au)  
Ph: 03 9264 4422  
F/E:  
Post: BMW Financial Services, 783 Springvale Road, Mulgrave Vic 3170

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**Credit Corp Group**

Web: [www.creditcorp.com.au](http://www.creditcorp.com.au)  
Ph: 1800 221 414  
Post: Credit Corp, GPO Box 4475, Sydney NSW 2000

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**GE Auto & Fleet**

Web: [www.gemoney.com.au](http://www.gemoney.com.au)  
Ph: 1300 137 759  
F/E: 1300 721 642  
Post: Attention: Customer Solutions, GPO Box 1945, Melbourne VIC 3001

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**NAB**

Web: [www.nab.com.au](http://www.nab.com.au)  
Ph: 13 22 65

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**Toyota Finance**

Web: [www.toyota.com.au/finance](http://www.toyota.com.au/finance)  
Ph: 137 200

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**Yamaha Motor Finance**

Web: [www.yamaha-motor.com.au/finance/yfm](http://www.yamaha-motor.com.au/finance/yfm)  
Ph: 1800 123 100  
Post: 489-493 Victoria Street, Wetherill Park NSW 2164

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**ANZ CardPay Direct**

Web: [www.anz.com.au](http://www.anz.com.au)  
Ph: 132 273

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**Capital Finance Australia**

Web: [www.capitalfinance.com.au](http://www.capitalfinance.com.au)  
Ph: 1300 300 309  
Post: Customer Service Department, PO Box 7685, Baulkham Hills NSW 2153

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**Esanda Finance**

Web: [www.esanda.com](http://www.esanda.com)  
Ph: 13 23 73  
Fax: 1300 109 096  
Post: Reply Paid AAA260, GPO Box 1678, Melbourne VIC 8060

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**ING Direct**

Web: [www.ingdirect.com.au](http://www.ingdirect.com.au)  
Ph: 133 464  
Post: ING DIRECT, Account Maintenance Team, GPO Box 4094, Sydney NSW 2001

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**Safrock Finance (now Cash Converters)**

Web: [www.cashconverters.com.au](http://www.cashconverters.com.au)  
Ph: 13 22 74 (13 CASH)  
E: [general.enquiries@iho.cashconverters.com](mailto:general.enquiries@iho.cashconverters.com)

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**UBank**

Web: [www.ubank.com.au](http://www.ubank.com.au)  
Ph: 13 30 80

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**Bank of Western Australia (Bankwest)**

Web: [www.bankwest.com.au](http://www.bankwest.com.au)  
Ph: 13 17 18  
Post: Bankwest, PO Box E237, Perth WA 6841

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**CBA**

Web: [www.commbank.com.au](http://www.commbank.com.au)  
Ph: 132 221

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**Flexirent Capital**

Web: [www.flexirent.com.au](http://www.flexirent.com.au)  
Ph: 1300 857 212

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**Macquarie Bank – Card Services**

Web: [www.macquarie.com.au](http://www.macquarie.com.au)  
Ph: 1300 150 300  
Post: Macquarie Card Services, PO Box 3666, Rhodes NSW 2138

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**St George Bank**

Web: [www.stgeorge.com.au](http://www.stgeorge.com.au)  
Ph: 133 330

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**Westpac**

Web: [www.westpac.com.au](http://www.westpac.com.au)  
Ph: 132 032  
Post: 132 032

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