

Hardship Assistance

Application form



bankwest

Bankwest, a division of Commonwealth Bank of Australia
Australia ABN 48 123 123 124 AFSL/Australian credit licence 234945

i Important Information

To provide you with hardship assistance, Bankwest collects your information to assess your application because we're required to do so by law. The information we collect about you to provide you with a specific product or service may be of a sensitive nature. Our privacy policy outlines how you can complain about a breach of our obligations and how we'll deal with your complaint. You can obtain a copy of the policy on our website or by calling us.

If you provide information about another party, you also confirm that you are authorised to do so and agree to inform that person who we are, that we will use and disclose that information for the relevant purposes above and that they can access the information we hold about them by calling 13 17 19.

By proceeding with this application, you agree to these terms and you consent and agree to us collecting your personal information as described in our Privacy Policy.

Please complete this form and email it to: customer.assist@bankwest.com.au

Section 1 - Applicant details

Applicant 1

Title	Given name/s	Surname	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Contact number	Account (include BSB) or credit card number	Number of adults	Number of children
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Residential address			
<input type="text"/>			
Suburb	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Applicant 2

Title	Given name/s	Surname	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Contact number	Account (include BSB) or credit card number	Number of adults	Number of children
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Residential address			
<input type="text"/>			
Suburb	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Section 2 - Income and debt details

Household income	Frequency	Rent - payable (if applicable)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of credit cards	Total limits	Total credit card repayments
<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of personal/car loans	Total limits	Total personal loan repayments
<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of home loans	Total limits	Total home loan repayments
<input type="text"/>	<input type="text"/>	<input type="text"/>
Number of other debts	Other debts (total)	Total other debt repayments
<input type="text"/>	<input type="text"/>	<input type="text"/>

Section 3 – Living expenses

Food/Personal care

Eg: Groceries, toiletries

Utilities

Eg: Gas, internet, water

Phone

Eg: Phone plan, pre-paid

Rates

Eg: Council rates, strata fees

Medical

Eg: Medical bills, medication

Transport

Eg: Rego, petrol, public transport

Education

Eg: School fees, uniforms, textbooks

Insurances

Eg: Health, home, car

Buy now, pay later

Eg: Afterpay

Entertainment

Eg: Netflix, dining out, movie tickets

Other living expense 1

Eg: Pets

Other living expense 2

Eg: Childcare

Short-term expense 1

Eg: Lawyer fees

Short-term expense 2

Eg: Family debt

Section 4 – Payment details & Summary

What can you currently afford to pay toward your account(s)?

Amount

Date of first payment

Total monthly living expenses**Total outgoings****Net Position (Surplus or Deficit)**

Section 5 – Hardship reason

Reason for hardship:

Reason for hardship (detailed):

Note: We may need details of your individual credit cards, personal loans and home loans when we discuss your application for hardship. Please have that information available.