

Part A - For the customer / applicant to complete

Important information

Each individual applicant, account signatory and proposed guarantor and, if the applicant or proposed guarantor is a company, its authorised representative, must complete a copy of this form to verify their identity.

We collect information from your identity documents (e.g. a driver's licence, passport or Medicare card) to verify your identity. We collect this information for the purposes of the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth). We may disclose this information to credit reporting bodies, Commonwealth and state government departments and other verification partners who match your information with the information held by the issuer or official record holder via third party systems. You can find out more information about the operation and management of these services at the IDMatch website <https://www.idmatch.gov.au/>.

We may also disclose your personal information (such as your name, residential address and date of birth) to credit reporting bodies who tell us whether your information matches in whole or in part the information they may hold about you and other individuals.

Our Privacy Statement available at bankwest.com.au contains details about:

- how you may exercise your rights to access and seek correction of your information; and
- how to make a complaint about the way we handle your identity information.

Read this page carefully and complete the following, relevant sections.

1. **Applicant Details** section. This must be completed and you should ensure your details match your loan application.
2. **Electronic Identification (eID) consent** section. If you do not wish to be identified electronically, you should:
 - meet with your broker or bank colleague in person; or
 - attend Australia Post to show your identification documents.
3. **Customer Declaration and Acknowledgment** section. This must be completed. Sign this to confirm your details are true and correct.
4. **Broker, or Bankwest Bank Colleague** attestation to be completed by Broker/ Bank colleague to confirm the requirements in this form have been met/completed.

1. Applicant Details

Title	First name	Middle name/s	Surname
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Also Known As (Other names known by)

Date of birth	Occupation
<input type="text"/>	<input type="text"/>

Mobile number	Email address
<input type="text"/>	<input type="text"/>

Current residential address (note: Post Office Box, Registered Mail Box, and Locked Bag addresses are not acceptable)

2. Electronic Identification (eID) consent

- YES - By checking this box, you:
- confirm you are authorised to provide us the information in the identity document;
 - consent to your information being checked with the document issuer or official record holder via third party systems; and
 - consent to your information being disclosed to a credit reporting body and checked against information held by the credit reporting body.
- NO - If you do not consent to the above, then you may choose to provide ID documents in person at a participating Australia Post outlet or meet with your broker in person. Australia Post will provide copies of these documents to Bankwest, and we may conduct a check with the document issuer or official record holder via third party systems.

Part A - For the customer / applicant to complete (continued)

3. Customer Declaration and Acknowledgment

- I understand and acknowledge that the law requires signatories to provide true and correct information and state all the names by which they are commonly known. I also understand that the law prohibits the use of false names, as well as the giving, use or production of false or misleading information or documents in connection with the provision of financial services and the making, possession or use of a false document in connection with an identification procedure.
- I acknowledge and agree with the details, terms and conditions in this document.
- I acknowledge and agree that supporting documentation for this application may be sent to Bankwest via email. However, I can request my Broker to send my documents by mail instead or via the Bankwest secure document upload system DocBox.

Applicant Signature

Date

If you choose to email a copy of any documentation to us, you do so at your own risk. As emails are an unsecured means of communication, there is a risk your email could be viewed by others if it is intercepted or sent to an incorrect address, and Bankwest assumes no responsibility for this. If you have any concerns about emailing information to us please provide it by other means.

Part B - For the broker or bank colleague to complete when identifying a customer in person.

NB: corresponding eID section to be ticked

For identification performed in person, brokers and bank colleagues must sight the customer/s original identity documents and provide:

1. Brokers and Bank Colleagues to use the table below to indicate which ID documents were viewed.

Option	Minimum requirement	Documents required to complete identification
A	1 x Primary Photographic Document	<input type="checkbox"/> Australian Passport which has not been expired for more than two years
		<input type="checkbox"/> Current International Passport
		<input type="checkbox"/> Australian or New Zealand Driver's Licence (Digital Driver's Licenses can not be accepted)
		<input type="checkbox"/> Australian Proof of Age Card
		<input type="checkbox"/> NSW Birth Card/ NSW Photo Card / WA Photo Card
B	2 x Primary Non Photographic Documents	<input type="checkbox"/> Australian Birth Certificate or Extract
		<input type="checkbox"/> Birth Certificate issued by a Foreign Government, the UN or agency of the UN
		<input type="checkbox"/> Australian Government issued Citizenship certificate
		<input type="checkbox"/> Citizenship certificate issued by a Foreign Government
		<input type="checkbox"/> Pension or Healthcare Card issued by Centrelink/Dept of Human Services
C	1 x Primary Non Photographic Document (above) AND 1 x Secondary Document (right)	<input type="checkbox"/> Notice of Assessment from the ATO issued within the last 12 months
		<input type="checkbox"/> Notice issued within the last three months from a utilities provider
		<input type="checkbox"/> Driver's licence issued by a Foreign Government
		<input type="checkbox"/> Australian Government issued Security Guard/Crowd Safety Officer identity card

2. Brokers to provide a scanned copy of the ID documents which were viewed.

3. Complete and sign the Verification of Identity form.

- If the name on a document is initialled (for example, the middle name initialled on a Victorian Driver's Licence) an additional document displaying the full name must be provided.
- If the customer's name has changed, a change of name form or marriage certificate must also be submitted.
- Current International Passport: if the customer is a foreign citizen, please supply the identification page of their Foreign Passport and electronic visa (e-visa).

Part C - For the broker or bank colleague to complete when identifying a customer virtually (unable to meet in person).

NB: corresponding eID section to be ticked

In some circumstances, Electronic Identification (eID) is not available for some customers particularly if they have recently changed their name. If this is the case, and you cannot meet with your customer in person, Bankwest will require customers to be identified in person at Australia Post.

For identification NOT performed in person, brokers and bank colleagues must provide the following documents:

1. **A photo or a scanned copy of TWO** of the following identification documents

- Passport (Australian or International - see Part B option A)
- Driver's Licence (front and back to be provided)
- Medicare Card

2. **Signed and completed copy of this Verification of Identity form.**

3. **Screenshot/photo of the video conference call** when you met with the customer (for example, Skype, Teams).

Part D - For the Broker or Bank Colleague to attest and sign

By completing this section, you agree as a Broker/representative of Bankwest that you have:

- Completed a true likeness check of the customer to their original photographic identification
- Identified the customer for the purposes of meeting the requirements of the Anti-Money Laundering and Counter-Terrorism Financing Act
- Completed Land Titles Office's Verification of Identity requirements (where needed)
- Forwarded clear and legible copies of all required documents as outlined in this form to Bankwest.

Broker, or Bankwest Bank Colleague please tick the relevant box to confirm how you identified the customer, and that you verify that the customer information is consistent with the customer/applicant(s) loan application

- I (Broker/Bank Colleague) certify that I have met with the customer in person within the last 30 days and identified them using their documents provided. If we normally reside in different states, I confirm we were able to meet in person.
- I (Broker/Bank Colleague) certify that in person identification was not conducted due to extenuating circumstances (e.g. COVID-19 impacts including self-isolation, quarantine or lockdown). As such, I have only been able to meet my customer through video conference.

Broker, or Bankwest Bank Colleague please sign the following attestation to confirm you have completed the requirements outlined in this section:

Full Name of Broker/Bank Colleague's Name

Broker Code/BB Number

Broker/Bank Colleague' signature

Date