# Instructions to complete Overseas Document Witnessing and Verification of Identity requirements

## Anti-Money Laundering (AML) Verification

If you are a new customer, Bankwest is required by the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 to verify your identity. If you are outside of Australia please refer to the "Certified Copies Identification Form" for next steps and a list of acceptable witnesses.

*Existing customers may need to be re-verified for AML purposes, if unsure please refer to your Home Loan Lender.* 

### Verification of Identity (VOI) for Land Transfer/Mortgage Registration

In addition to AML verification, all Home Loan customers are required by various state and territory legislations to verify your identity when you grant us a mortgage over your interest in your land/property.

If you are outside of Australia and executing your documents, the Verification of Identity and Ioan documents must be witnessed by one of the following:

### Acceptable Witnesses:

- an Australian Consular Officer or authorised employee of the Commonwealth; (Only option for Western Australian mortgages) or
- a competent officer as defined under the Defence Force Regulation 1952; or
- > a notary public; or
- › an Australian Legal Practitioner; or
- > an Australian Lawyer; or
- a New Zealand Lawyer (i.e. a solicitor, barrister or barrister and solicitor); or
- > another person approved by the Registrar;

### **Customer Instructions**

- Step 1. Determine who will be witnessing your loan documents:
  - a) if a Consular Officer utilise the "Certification -Australian Embassy, High Commission, Consulate Identity, Witnessing Certification" form (only form that can be used for Western Australian mortgages)
  - b) if another Acceptable Witnesses utilise the
    "Identity Witnessing Certification Notary Public,
    Competent Officer, Australian Lawyer or New Zealand
    Lawyer" form

# Print out the relevant form, available on the Bankwest website.

- **Step 2.** Find out where the nearest Australian Consular Office is located, and make an appointment (where necessary) to have your mortgage documents and identification verified.
- Step 3. The information collected from you will be verified by the information contained in support of your application. You will need to present originals of the below identification documents:

### For Australian citizens or residents

- Australian Passport or foreign passport
- > plus Australian drivers licence or Photo Card
- > plus change of name or marriage certificate if necessary



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- The Documents produced must be current, except for an expired Australian Passport which has not been cancelled and was current within the preceding 2 years.
- If you do not hold the above identification Documents, please contact us.
- **Step 4.** Ensure the witness completes the steps required to witness your documents (refer to the below section).
- **Step 5.** Forward the following documents to us in the reply paid envelope provided:
  - Signed (and witnessed where required) "Return to Bank" loan documents,
  - Endorsed copies of the original identification documents produced, and
  - > The signed and witnessed Certification document

### **Acceptable Witness instructions**

If you have been requested to verify the identity and/or witness Loan documentation, you must be an Acceptable Witness (as described above).

**Step 1:** The client or mortgagor must present originals of the identification documents. The documents should be originals, not faxed/photocopies or scanned documents.

The Witness must be satisfied that the photos on the identification documents produced by the client or mortgagor are a reasonable likeness of the client or mortgagor. If this is not possible, the Witness service should be terminated.

#### **Step 2:** When reasonable likeness is confirmed, the Witness:

- Prepares endorsed copies of all original identification documents produced by the client or mortgagor;
- > Asks the client or mortgagor to sign the instrument/ documents and witnesses the client or mortgagor's signature on the instrument/documents. (Further Witness specific requirements are outlined below at Step 3.); and
- Completes, signs, dates and endorses the Certification for the client or mortgagor.

# For Queensland only, as defined by the QLD LTO, the witness must also:

- Verify the identification documents against the loan documentation to confirm mortgagor's entitlement to sign;
- Keep, for a period of 7 years, either:
  - a) a written record of steps taken to verify the individual's identity and entitlement to sign (retain full name, date witnessed and description), or
  - b) originals/copies of documents and other evidence obtained;
- For execution outside Australia, lodge a properly completed witness certification with relevant documents witnessed.

Step 3: The Witness hands to the client or mortgagor the:

- Original identification documents;
- > Signed instrument/documents;
- Signed, dated and endorsed copies of the original identification documents produced; and
- > Signed, dated and endorsed Certification.