

Identity Verification Form

Bankwest is required by the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)* to verify your identity. You can visit a participating post office in person to have your identity verified. The participating post office will verify your full name, date of birth and / or current residential address on behalf of Bankwest.

Your Identity Document (ID) Requirements

The information collected from you will be verified by the information contained in the documents you produce in support of your application. You must present documentation to fulfil the following criteria:

- A.** an original of a primary photographic ID document; or
- B.** two original primary non-photographic identification documents; or
- C.** an original of a primary non-photographic identification document and an original of a secondary identification document.

A. Primary Photographic Identification

- Australian driver's licence or learner's permit (current)
- Australian passport (current or expired within the last 2 years)
- International passport (current and accompanied by a NAATI translation)
- Proof of age card (current and government issued)

B. Primary Non-Photographic Identification

- Australian birth certificate / extract
- Australian citizenship certificate
- Current Centrelink Pension Card or Health Care Card that entitles the person in whose name the card is issued to financial benefits
- Foreign Birth Certificate (current and accompanied by a NAATI translation)

C. Secondary Identification Documents

- Utility bill or council rates notice (less than 3 months old) that contains the name of the individual, his or her residential address and records provision of services to that address or that person
- Taxation Notice (less than 12 months old) which contains the name of the individual and his or her residential address and records a debt payable to or by the individual

How to lodge your application at Australia Post

1. Complete this form and bring it with your original identification documents to any participating post office. Please note that not all post offices are able to provide this service. To find the nearest participating post office, please call 13 13 18 or go to <https://auspost.com.au/locate/bankwest-id-verification>.
 2. Do not complete section C, your signature must be witnessed by the Australia Post verifier.
 3. Identification documents must be presented and be original.
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Please use black or dark blue ink and print within the boxes in block letters

A. Details of applicant

Customer reference number (if not provided to you by Bankwest, input mobile number)

Title (eg Mr, Mrs, etc) Family name / surname / single name (if legally only known by one name)

Given name(s) (full first and middle names, no initials)

Date of birth (DDMMYYYY)

Contact phone number

B. Current residential address of applicant (must be an Australian residential address not a PO Box)

Unit number / street number / street name (with a gap between numbers and words)

Suburb / locality

State

Postcode

C. Details of applicant

Do not sign until you lodge this form at Australia Post.

Your signature must be witnessed by the Australia Post verifier.

I acknowledge that the information on this form is true and correct.
The details on this form have been completed by me and no other person.

By signing this form, I:

- confirm I am authorised to provide the information in the identity document; and
- consent to my information being verified by Bankwest with the document issuer or official record holder via third party systems.

If you do not consent to the above, Bankwest may be unable to complete your identity verification in their systems.

Privacy notice - Australia Post collects your personal information as an agent for Bankwest to process your application, including collecting information from your identity documents (e.g. driver's licence, passport or Medicare card) to verify your identity. Bankwest collects your identity information for the purpose of the *Anti-Money Laundering and Counter-Terrorism Act 2006 (Cth)*. Without this information Australia Post will be unable to provide our service.

Your personal information will also be disclosed to Bankwest and other service providers Bankwest uses to provide identity verification services, including credit reporting bodies, Commonwealth and state government departments and other verification partners who match your information with the information held by the issuer or official record holder via third party systems. You can find out more information about the operation and management of these services at the IDMatch website www.idmatch.gov.au

Bankwest's Privacy Statement available on their website contains details about how you may exercise your rights to access and seek correction of your information and how to make a complaint about the way we handle your identity information.

Your personal information is handled in accordance with Australia Post Group Privacy Policy which outlines how to access and / or correct your personal information or make a privacy related complaint. For more information, please contact the Privacy Contact Office at privacy@auspost.com.au

D. Australia Post use only

I confirm that I have sighted original documentation that verifies the applicant's name, date of birth and / or residential address as required.

Verifier's name

Comments

Date (DDMMYY)

Work centre code

Applicant to sign at Australia Post

Please
sign

Date (DD MM YYYY)

Verifier's signature

Identity verified by

