

Internet Security Declaration Reinstate Access Request

Personal Customers

This declaration is to be used for personal customers wishing to reinstate their access to BankWest Online Banking.

Instructions:

1. Print and complete this Internet Security Declaration
2. Fax the complete declaration to 08 9449 6457, deliver to your nearest BankWest or post it to GPO Box E237 Perth WA 6001 ATT: Fraud Prevention

Mr / Mrs / Miss / Ms

(Full Name)

Personal Access Number (PAN):

Preferred Contact: Home
 Work
 Mobile

Preferred Time: _____
(During Business Hours 9am – 4pm WST)

In order to verify your request, a BankWest staff member will call you on the nominated number we have listed for you within 2 working days.

This request is made further to the above PAN having been barred from using BankWest Online Banking due to security concerns which may have been due to but not limited to, suspicious third party activity, suspected fraud, possible virus infection.

You have an important role in maintaining overall security (Please refer to the BankWest website for details and our terms and conditions). When you use BankWest Online Banking you must take responsibility for maintaining the confidentiality and integrity of your security code and computer system. To do this BankWest requires the installation of:

- ▶ **Anti-virus Software** – this scans your computer’s files and incoming email for viruses. As virus technology is constantly changing it is important to regularly run and update this software to ensure your computer is not infected.
- ▶ **Firewall Software** – this provides a level of protection to a computer connected to the Internet against hacker intrusion by monitoring access into and out of the system.

BankWest will not reinstate your access unless you to declare that Antivirus and Personal Firewall software are installed, up-to-date, and always used on the device used to access the BankWest Online Banking services.

What Anti-virus software are you currently using?

Virus Definition Version & Date

What Personal Firewall software are you currently using?

Version & Date

By signing this form I declare that my device is free of all viruses and the above software is installed, up to date and in use when I access BankWest Online Banking service.

Signature

Date