

Direct Debit Request

Cardholder name

Please tick a box

 New Direct Debit

Bankwest Credit Card Number

 Change to an Existing Direct Debit

I authorise Bank of Western Australia Ltd ("Bankwest") (User ID No.473, 954 or 138471) to debit my account described below with the Fixed amount specified below or, if no amount is specified, with any amount which Bankwest may properly debit or charge me through the direct debit system.

Account Details – Please ensure your account details are correct by checking them against a recent bank statement.

Name of Account to be debited

BSB

Account Number

Financial Institution

Branch

Payment - Please tick a box

 Minimum Payment Due Statement Balance Account Balance

By selecting any one of the above payment methods your repayments will be made on your statement due date.

 Fixed Amount \$

Start date of fixed payment

Frequency – This is only applicable if you have chosen 'Fixed Amount' - Please tick a box

 Weekly Fortnightly 4 weekly Monthly Statement due date

If you do not select a frequency we will set the payment up to be made on the statement due date.

By signing below I acknowledge that I have read and that I agree to the terms and conditions of the "Direct Debit Service Agreement" on the reverse of this form.

Authorised signatory 1

Date

Authorised signatory 2

Date



Direct Debit Service Agreement

- The Bank of Western Australia Ltd 22 050 494 454 (“Bankwest”) will arrange for funds to be debited as authorised in the Direct Debit Request.
- By signing the Direct Debit Request, you warrant and represent that you are duly authorised to request the debiting of payments from the account that is described in the Direct Debit Request.
- The Minimum payment, Statement balance and Account balance payment options are all paid on a monthly basis. Bankwest will not issue individual confirmation of payments made.
- Bankwest will give you 14 days notice if we propose to vary any terms of this agreement or the Direct Debit Request.
- If you wish to defer any debit payment or alter any of the details in your Direct Debit Request, you must either contact the Bankwest Customer Help Centre on 13 17 18 or write to Bankwest Card Services, Reply Paid PO Box 8411, PERTH BC WA 6849.
- If you wish to stop individual debit payments or cancel the Direct Debit Request you must give at least 7 days written notice to Bankwest Card Services, Reply Paid PO Box 8411, PERTH BC WA 6849. You may also call the Bankwest Customer Help Centre on 13 17 18. All requests for stops or cancellations may be directed to us or the institution with which you hold the account that is described in the Direct Debit Request.
- If you have any queries concerning debit payments or dispute any debit payments, you should notify us by calling the Bankwest Customer Help Centre on 13 17 18. Claims may also be directed to the institution with which you hold the account that is described in the Direct Debit Request. Details of the claims process are set out in the “Credit Card Account Access Conditions of Use” document.
- Direct Debiting is not available on all accounts at all financial institutions. If in doubt, you should check with the financial institution with which you hold the account that is described in the Direct Debit Request.
- You should ensure that the account details given in the Direct Debit Request are correct by checking them against a recent statement from the financial institution at which the account is held.
- It is your responsibility to have sufficient cleared funds available in the account to be debited to enable debit payments to be made in accordance with the Direct Debit Request.
- If a debit payment is returned unpaid, Bankwest may charge you a fee for each unpaid item.
- If a debit payment falls due on any day which is not a business day we may take payment up to three days prior to your payment due date. If you are uncertain as to when a debit will be processed to your account that is described in the Direct Debit Request, please contact the financial institution at which the account is held.
- Except where the terms of the account that is described in the Direct Debit Request permit disclosure and except to the extent that disclosure is necessary in order to process debit payments, investigate and resolve disputed debits, or is otherwise required or permitted by law, we will keep details of your account and debit payments confidential.

Complete the form overleaf and:

Post it to: _____ or _____

**Bankwest
Reply Paid 64
PERTH WA 6838**

Fax it to:

1300 765 515