# Generic Account Authority

## Customer copy

Bankwest, a division of Commonwealth Bank of Australia ABN 48 123 123 124 AFSL/Australian credit licence 234945

Deal/application reference

## (!) Important Information

The Bank is required to collect the following information to comply with the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and the Taxation Administration Act 1953.

- This Account Authority will form part of your agreement with us in relation to the account you open.
- If a trustee account, ensure details of the beneficiary are recorded on CIF. The beneficiary cannot access funds or information on the account.

## Section 1 – Account Details

## Individual 1 Information

Title Surname	1	Given name/s	Date of birth
Also known as	Occupation	Relationship	CIF Key
Countries of Residence (plea	ise list all countries you reside in)		
Countries of Citizenship (plea	ase list all countries where you hold citizenship)		
	(Please list all countries where you hold tax resider Australia is listed, do not provide your Australia		ntification Number (TIN) or select a reason for no TIN for
All Countries		ification Number (TIN) <b>OR</b> Reasor ustralian Tax File Number (TFN) here	
	ed to identify individuals and entities for tax-related pank account. Similar examples from other countri		Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN
*Note: If you are a US Resident or 0	Citizen, you will also be a US Tax Resident		Reason C: TIN hasn't been issued
Purpose of opening an Aust	ralian banking account / facility (if not an Aus	stralian Resident)	
Residential address (PO Box r	not acceptable)		
Suburb	State	Postcode	Country
Postal address (If not the same	e as residential address)		
Suburb	State	Postcode	Country
Please tick if you have a Con	nmonwealth Seniors Health card, Commor	nwealth Pensioner Concession ca	rd or Government Health card?
If Yes, you may wish to cons	ider our Easy Transaction or Retirement Ac	dvantage Account which has no n	nonthly maintenance or dishonour fees.
Individual 2 Information			
Individual 2 Information			
Title Surname		Given name/s	Date of birth

Section 1 – Account Details (continue	ed)		
Also known as	Occupation	Relationship	CIF Key
Countries of Residence (please list all countries	you reside in)		
Countries of Citizenship (please list all countries	s where you hold citizenship)		
Countries of Tax Residence (Please list all cour each overseas country listed). <b>If Australia is listed</b> ,			tification Number (TIN) or select a reason for no TIN for
All Countries	Overseas Tax Identifica Please do not record Austra	tion Number (TIN) <b>OR</b> Reason <sup>.</sup> lian Tax File Number (TFN) here	for not providing TIN (tick box)
			□     A     □     B     □       □     A     □     B     □       □     A     □     B     □       □     A     □     B     □       □     A     □     B     □
Your TIN is a number which is used to identify individ actions such as opening a bank account. Similar exa * <b>Note</b> : If you are a US Resident or Citizen, you will also	amples from other countries include:		her Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued
Purpose of opening an Australian banking a	ccount / facility (if not an Australia	an Resident)	
Residential address (PO Box not acceptable)			
Suburb	State	Postcode	Country
Postal address (If not the same as residential add	lress)		
Suburb	State	Postcode	Country
Please tick if you have a Commonwealth Se Yes No If Yes, you may wish to consider our Easy Tr			
Individual 3 Information			
Title Surname		Given name/s	Date of birth
Also known as	Occupation	Relationship	CIF Key
Countries of Residence (please list all countries	you reside in)		
Countries of Citizenship (please list all countries	s where you hold citizenship)		
Countries of Tax Residence (Please list all cour each overseas country listed). <b>If Australia is listed</b> ,			tification Number (TIN) or select a reason for no TIN for
All Countries		tion Number (TIN) <b>OR</b> Reason <sup>.</sup> lian Tax File Number (TFN) here	for not providing TIN (tick box)
			□     □     A     □     B     □     C       □     □     A     □     B     □     C       □     □     A     □     B     □     C       □     □     A     □     B     □     C

Your TIN is a number which is used to identify individuals and entities for tax-related purposes such as filing tax returns, or other actions such as opening a bank account. Similar examples from other countries include: NINO, PAN or IRD \*Note: If you are a US Resident or Citizen, you will also be a US Tax Resident

Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued

## Section 1 – Account Details (continued)

Purpose of opening an Australian banking acc	ount / facility (if not an Aus	tralian Resident)				
Residential address (PO Box not acceptable)						
Suburb	State	Postcode	Country			
Postal address (If not the same as residential addres	38)					
Suburb	State	Postcode	Country			
Please tick if you have a Commonwealth Senio	ors Health card, Common	wealth Pensioner Concessi	on card or Government Health	۱ card?		
Yes No						
If Yes, you may wish to consider our Easy Tran	saction or Retirement Ad	Ivantage Account which ha	s no monthly maintenance or c	lishonour fees.		
Individual 4 Information						
Title Surname		Given name/s	Date	of birth		
Also known as	Occupation	Relationship	CIF Ke	ý		
Countries of Residence (please list all countries you reside in)						
Countries of Citizenship (please list all countries w	here vou hold citizenship)					
Countries of Tax Residence (Please list all countri	es where you hold tax residen	icy with the respective overseas	Tax Identification Number (TIN) or se	elect a reason for no TIN for		
each overseas country listed). If Australia is listed, do						
All Countries			eason for not providing TIN (tid	xk box)		
	Please do not record Au	stralian Tax File Number (TFN) he		Пс		
			A	c		
			AB	C		

Your TIN is a number which is used to identify individuals and entities for tax-related purposes such as filing tax returns, or other actions such as opening a bank account. Similar examples from other countries include: NINO, PAN or IRD \*Note: If you are a US Resident or Citizen, you will also be a US Tax Resident

 Purpose of opening an Australian banking account / facility (if not an Australian Resident)

 Residential address (PO Box not acceptable)

 Suburb
 State

 Postcode
 Country

 Postal address (If not the same as residential address)

 Suburb
 State

 Postcode
 Country

 Suburb
 State

 Postcode
 Country

Please tick if you have a Commonwealth Seniors Health card, Commonwealth Pensioner Concession card or Government Health card?

If Yes, you may wish to consider our Easy Transaction or Retirement Advantage Account which has no monthly maintenance or dishonour fees.

Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued

	Sect	ion 2 –	Produ	ict De	tails
--	------	---------	-------	--------	-------

Product description	BSB number A	Account number
lo. to sign Special signing instructions	[	Payment to survivors (if applicable)
Account holder name (for addressing statement and mail)		Statement frequency
tatement address		
Suburb State	Postcode	Country
Contact number (Preference mobile) Email		
terest to be credited: Monthly Quarterly Annu	ually BSB	Account number
<b>D:</b> This account Other account, please provide deta	ils 🛛 🔭	
verdraft debit interest & fees to be deducted from:	BSB	Account number
This account Other account, please provide details	»	
ominated Set-Off Account:	BSB	Account number
nly parties to loan can open nominated set-off account i.e. I ffset against account held by/with third party.)	_oan cannot be	
lease tick the appropriate boxes:		
Online banking access	Periodical pa	ayments <b>》</b> PP form required
Phone banking access » Telephone/fax form required	PR / Researc	h Mail
Telephone authority (account must be one to sign)	PR / Researc	ch Phone
<b>&gt;&gt;</b> Telephone/fax form required	PR / Researc	ch Email
Tax File Number or exemption lodged (if not selected, credit interest may be taxed at highest rate)		
Important Information Are these details correct? It is your responsibility number) are correct and to inform us immediately or verification steps to confirm the recipient's details (in should also double-check the legitimacy of the tran- may not be able to recover funds from an unintender	f any errors. We rely on the details y ncluding matching their account na saction. If you enter the wrong deta	you provide and may not undertake any further
Section 3 – Debit Card Access (account must be one to	o sign)	
Bankwest Platinum Debit MasterCard (selected account	s only)	
Section 4 – Parent/Guardian details (children's accoun	it only)	
itle Surname Given	name/s Relations	ship CIF (bank use only)
arent/guardian residential address (PO Box not acceptable)		Contact number
· · · · ·		
Suburb State	Postcode	
mail address		

## Transaction Account, Savings Account and Credit Card

- · This notice tells you about the main ways Bankwest collects, uses and shares information we collect or hold about you.
- Bankwest is part of the Commonwealth Bank of Australia. In this notice 'we' or 'us' means Bankwest, Commonwealth Bank of Australia and other companies that are part of the CommBank Group.
- · You should read this notice carefully and read the Privacy Statement on the Bankwest website.
- Our Privacy Statement tells you:
  - how to access and correct your information.
  - how to make a complaint and how we will deal with complaints.
  - This notice and our Privacy Statement do not form part of any contract you have with us.
- You can call **13 17 19** any time for more information.

#### Information for all customers

## 1. Information we collect from you.

This includes:

- · Your name, date of birth, contact details and job type so we can confirm who you are.
- Details from identity or government documents.
- How you use our website, online banking and the App and the way you use your account.
- Your Tax File Number (TFN). We are allowed to collect your TFN under taxation laws. You don't have to give us your TFN, but if you don't we may need to withhold some interest on your account.
- · Your Tax Identification Number (TIN) if you are a tax resident of another country.

## 2. Who we collect your information from.

- You.
- Your parent or guardian or someone acting for you.
- A joint applicant.
- Someone you have allowed to operate your account.

If you give us information about someone else, you must have their permission and tell them what is in this notice.

## 3. Why we collect your personal information and for what we use it for.

#### This includes:

- To confirm who you are.
- To complete your application.
- To manage our relationship with you.
- To help us manage our business and products.
- To help us investigate fraud or suspicious matters and stop it happening in the future.
- To comply with laws. This includes any relevant taxation laws, the Anti-Money Laundering and Counter-Terrorism Financing Act and National Consumer Credit Protection Act.
- · To contact you, including to tell you about products and services we think may be of interest to you.

## 4. Sharing Information with Credit Reporting Bodies (CRBs)

- · We may share your name, home address and birth date with CRBs to confirm who you are. They may provide us with a report confirming this.
- The CRBs we use are Equifax (Equifax.com.au), Experian (Experian.com.au) and illion (illion.com.au).

## 5. Who we share your personal information with.

## This includes:

- The CommBank Group who can use the information for the same uses as us.
- Government and law enforcement agencies, tax authorities and regulators.
- Other people related to your account such as:
  - someone you have allowed to operate your account.
  - someone you have a joint account with.
  - other persons where it is required to complete your instructions.
  - Other businesses that help us deliver our products and services and contact you on our behalf. For more information, about these businesses and what information we share and why we share it, please read our Privacy Statement.

## Additional information for customers applying for or holding a credit card.

## 6. Additional information we collect and use.

## We may also collect:

- your financial information that you give us.
- your credit history, including information from a credit reporting body. See **part 4** for more information.

## Who we collect your information from:

- from other credit providers.
- from a credit reporting body.
- from the primary card holder where you are the additional card holder.

#### What we use your information for:

to assess your application for credit.

- minimise risk.
- comply with the responsible lending provisions of the National Consumer Credit Protection Act.

## 7. Sharing information with Credit Reporting Bodies (CRBs).

- When you apply or hold a credit card, we share information with Credit Reporting Bodies so they can:
- assess if the information you give us matches the information in any credit file about you.
- use your personal information together with personal information it holds about other people to make that assessment.
- We may also need to ask the credit reporting bodies for your credit report to help us assess your credit application, manage your credit card, collect overdue payments and act in the event of fraud or serious credit infringement.
- Other information we may exchange about you with the credit reporting bodies includes:
  - the type and amount of money you have asked to borrow.
  - missed payments history.
  - temporary and permanent financial hardship arrangements that you have with us.
  - information if you have committed fraud or another serious credit infringement.
  - For more information about your credit information please read our Privacy Statement on the website and includes:
  - how to tell credit reporting bodies not to use your information for direct marketing.
  - what to do if you think you have been, or are likely to be, a victim of fraud including identity fraud.

## 8. Sharing your information with other credit providers.

We may exchange your credit eligibility information such as:

- The type and amount of credit you have open or have had in the past.
- Your repayment history and any defaults by you with other credit providers.
- We need your consent to allow us to exchange your credit eligibility information with other credit providers.

## 9. Acknowledgement and Consent (all Customers)

- You acknowledge the information in this Privacy Collection Notice and our Privacy Statement on our website.
- You consent to us exchanging your personal information with credit reporting bodies to verify your identity (see part 4)

• For credit cards only, you consent to us exchanging your personal information with:

- Credit reporting bodies (see part 7).
- Other credit providers (see **part 8**).

## Section 6 – Acknowledgement and consent and acceptance of conditions

## Important Information

Please read the Product Disclosure Statement carefully before you sign.

For any questions or information about your account, conditions of use, interest rates or fees and charges, call the Bankwest Customer Engagement Centre on **13 17 19** 

**I/We acknowledge** the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and **I/We consent** (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

I/We certify that:

- I/We agree to the conditions of the account access which are contained in the Product Disclosure Statement issued to me/us. Unless we tell you otherwise, we agree that Bankwest need only supply us with one copy of the Product Disclosure Statement.
- I/We certify that all information referred to in this application, including information about countries of residence, citizenship and tax residence is complete and correct and I/we will advise the Bank immediately if such information is to change.
- I/We understand that for eligible accounts I/we will be notified of an eStatement in online banking using one of the contact methods provided above. If I/ we do not wish to receive eStatements, an election can be made to have paper statements (fees may apply).

### Account holder signature/s

Date

Section 7 – Authorised signator
---------------------------------

I/We authorise the following authorised signatory to sign on this account;

Account Number

and acknowledge that:

- 1. All transactions by the authorised signatory will be binding on me/us.
- 2. To cancel the authority of the authorised signatory to operate on the account, I/we must notify you in writing.
- 3. The nominated authorised signatory can request Online Banking, Phone Banking and /or Card access to this account.

Account holder signature/s				Date
X	Х	X	X	

Section 8 – Authorised Signatory details

**I acknowledge** the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and **I consent** (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

Title	Surname	Given name/s	Relationship	CIF

Note: Account must be one to sign. A maximum limit of 2 cards per account holder applies.

Account holder signature/s	Date
Х	

## Section 9 – Cancellation of Authorised Signatory

Please cancel the above Autho	rised Signatory as from		Third Party Debit Card return	ned/destroyed.
Account holder signature/s				Date
Х	Х	Х	Х	

CBS updated and all accesses deleted for Authorised Signatory

Signature

Staff number

## Section 10 - Adding or removing a third party

Third Parties listed below are authorised to contact the Bankwest Customer Engagement Centre on 13 17 19 to do all or any of the following in relation to eligible Bankwest accounts:

> Obtain balance and transaction details

- Request statements
- > Order cheque books and deposit books (to be sent to the account holders nominated address only)

I acknowledge the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and I consent (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

Adding third party	Salutation	Full legal name (given name, n	niddle name, family name)	Contact number
Residential address (PO Box r	not acceptable)			Date of birth
		State	Postcode	
Email address			Signature of Third	Party
			Signature of Acco	ount Owner
			Х	

## Section 11 – bank use only

Compliance statement - I certify that I have:

Updated customer details on CBS		Passwords for all account holders recorded on CBS (mandatory)		
Issued the Product Schedule (does not apply to Equity	Release)*	Completed/Checked that the customer identification process has		
Issued the Banking Services Rights and Obligations br	ochure*	been completed for e	ach account holder/signatory	
Issued Investment and Transaction Account Terms & C	Conditions*			
Issued the Account Access Conditions of Use*				
Issued the Your Guide to Banking Fees*				
Completed/checked to amend statement type to pape Customer informed fee may apply.	er.			
*Documents issued to each account holder, except where	ccount holders			
Signature	Staff number		Date	
Х				
Checked by:				
Signature	Staff number		Date	
Х				
Account closed:				
Date closed Closed to	Reason			

# Generic Account Authority

## Bank copy

88	bankwest
----	----------

Bankwest, a division of Commonwealth Bank of Australia ABN 48 123 123 124 AFSL/Australian credit licence 234945

Deal/application reference

## (!) Important Information

The Bank is required to collect the following information to comply with the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 and the Taxation Administration Act 1953.

- This Account Authority will form part of your agreement with us in relation to the account you open.
- If a trustee account, ensure details of the beneficiary are recorded on CIF. The beneficiary cannot access funds or information on the account.

## Section 1 – Account Details

## Individual 1 Information

Title	Surname		Given name/s		Date of birth
Also known as		Occupation	Relationship	С	IF Key
Countries of Resid	dence (please list all countries yc	ou reside in)			
	, , , , , , , , , , , , , , , , , , ,				
Countries of Citize	enship (please list all countries w	here you hold citizenship)			
		es where you hold tax residency wi o not provide your Australian Tax			N) or select a reason for no TIN for
All Countries			ion Number (TIN) <b>OR</b> Reasor ian Tax File Number (TFN) here	ו for not providing T	IN (tick box)
				A [	□B □C □B □C □B □C
				A	ВС
other actions such as * <b>Note</b> : If you are a US	opening a bank account. Similar Resident or Citizen, you will also b		lude: NINO, PAN or IRD	Reason B: Cou	vision of TIN not required untry doesn't issue TIN I hasn't been issued
Purpose of openir	ng an Australian banking acc	ount / facility (if not an Australia	n Resident)		
Residential addres	ss (PO Box not acceptable)				
Suburb		State	Postcode	Country	
Postal address (If r	not the same as residential addres	ss)			
Suburb		State	Postcode	Country	
Please tick if you h	nave a Commonwealth Senic	ors Health card, Commonwea	Ith Pensioner Concession ca	rd or Government H	lealth card?
If Yes, you may wi	sh to consider our Easy Tran	saction or Retirement Advant	tage Account which has no n	nonthly maintenanc	e or dishonour fees.
Individual 2 Infor	rmation				
Title	Surname		Given name/s		Date of birth

Section 1 – Account Details (continue	ed)		
Also known as	Occupation	Relationship	CIF Key
Countries of Residence (please list all countries	you reside in)		
Countries of Citizenship (please list all countries	s where you hold citizenship)		
Countries of Tax Residence (Please list all cour each overseas country listed). <b>If Australia is listed</b> ,			tification Number (TIN) or select a reason for no TIN for
All Countries	Overseas Tax Identifica Please do not record Austra	tion Number (TIN) <b>OR</b> Reason <sup>.</sup> lian Tax File Number (TFN) here	for not providing TIN (tick box)
			□     A     □     B     □       □     A     □     B     □       □     A     □     B     □       □     A     □     B     □       □     A     □     B     □
Your TIN is a number which is used to identify individ actions such as opening a bank account. Similar exa * <b>Note</b> : If you are a US Resident or Citizen, you will also	amples from other countries include:		her Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued
Purpose of opening an Australian banking a	ccount / facility (if not an Australia	an Resident)	
Residential address (PO Box not acceptable)			
Suburb	State	Postcode	Country
Postal address (If not the same as residential add	lress)		
Suburb	State	Postcode	Country
Please tick if you have a Commonwealth Se Yes No If Yes, you may wish to consider our Easy Tr			
Individual 3 Information			
Title Surname		Given name/s	Date of birth
Also known as	Occupation	Relationship	CIF Key
Countries of Residence (please list all countries	you reside in)		
Countries of Citizenship (please list all countries	s where you hold citizenship)		
Countries of Tax Residence (Please list all cour each overseas country listed). <b>If Australia is listed</b> ,			tification Number (TIN) or select a reason for no TIN for
All Countries		tion Number (TIN) <b>OR</b> Reason <sup>.</sup> lian Tax File Number (TFN) here	for not providing TIN (tick box)
			□     □     A     □     B     □     C       □     □     A     □     B     □     C       □     □     A     □     B     □     C       □     □     A     □     B     □     C

Your TIN is a number which is used to identify individuals and entities for tax-related purposes such as filing tax returns, or other actions such as opening a bank account. Similar examples from other countries include: NINO, PAN or IRD \*Note: If you are a US Resident or Citizen, you will also be a US Tax Resident

Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued

## Section 1 – Account Details (continued)

Purpose of opening an Australian ba	nking account / facility (if not an Aus	stralian Resident)		
Residential address (PO Box not accept	able)			
Suburb	State	Postcode	Country	
Postal address (If not the same as reside	ntial address)			
Suburb	State	Postcode	Country	
Please tick if you have a Commonwe	alth Seniors Health card, Commor	wealth Pensioner Concess	ion card or Governme	ent Health card?
Yes No				
If Yes, you may wish to consider our	Easy Transaction or Retirement Ac	dvantage Account which ha	is no monthly mainter	ance or dishonour fees.
Individual 4 Information				
Title Surname		Given name/s		Date of birth
Also known as	Occupation	Relationship		CIF Key
Countries of Residence (please list all countries you reside in)				
	, ,			
Countries of Citizonship (places list all	a su un tria a su da su da si timora da inte			
Countries of Citizenship (please list all o	countries where you hold cluzenship)			
			-	
Countries of Tax Residence (Please list each overseas country listed). If Australia i				r (TIN) or select a reason for no TIN for
	Overseas Tax Ident	ification Number (TIN) <b>OR</b> F	Reason for not providi	na TIN (tick box)
All Countries		istralian Tax File Number (TFN) he	ere .	
			A A	∟в ∟с

Your TIN is a number which is used to identify individuals and entities for tax-related purposes such as filing tax returns, or other actions such as opening a bank account. Similar examples from other countries include: NINO, PAN or IRD \*Note: If you are a US Resident or Citizen, you will also be a US Tax Resident

Purpose of opening an Australian banking account / facility (if not an Australian Resident)

Reason A: Provision of TIN not required Reason B: Country doesn't issue TIN Reason C: TIN hasn't been issued

 Residential address (PO Box not acceptable)

 Suburb
 State

 Postal address (If not the same as residential address)

 Suburb
 State

 Postcode
 Country

 Suburb
 State

 Postcode
 Country

Please tick if you have a Commonwealth Seniors Health card, Commonwealth Pensioner Concession card or Government Health card?

Yes No

If Yes, you may wish to consider our Easy Transaction or Retirement Advantage Account which has no monthly maintenance or dishonour fees.

## Section 2 – Product Details

Product description E	3SB number	Account number
No. to sign Special signing instructions		Payment to survivors (if applicable)
Account holder name (for addressing statement and mail)		Statement frequency
Statement address		
Suburb State	Postcode	Country
Contact number (Preference mobile) Email		
Interest to be credited: Monthly Quarterly Annually	BSB	Account number
<b>To:</b> This account Other account, please provide details	»	
Overdraft debit interest & fees to be deducted from:	BSB	Account number
This account Other account, please provide details	»	
Nominated Set-Off Account:	BSB	Account number
(only parties to loan can open nominated set-off account i.e. Loan canno offset against account held by/with third party.)	tbe እ	
Please tick the appropriate boxes:		
Online banking access	Periodical p	ayments 🕨 PP form required
Phone banking access » Telephone/fax form required	PR / Resear	ch Mail
Telephone authority (account must be one to sign)	🗌 PR / Resear	ch Phone
<ul> <li>Delephone automy (account must be one to sign)</li> <li>Delephone/fax form required</li> </ul>	PR / Resear	ch Email
Tax File Number or exemption lodged (if not selected, credit interest may be taxed at highest rate)		
Important Information Are these details correct? It is your responsibility to check the number) are correct and to inform us immediately of any errors verification steps to confirm the recipient's details (including ma should also double-check the legitimacy of the transaction. If y may not be able to recover funds from an unintended recipient.	. We rely on the details atching their account n ou enter the wrong det	you provide and may not undertake any further ame). To reduce your risk of being scammed, you
Section 3 – Debit Card Access (account must be one to sign)		
Section 4 – Parent/Guardian details (children's account only)		
Surname     Given name/s	Relation	ship CIF (bank use only)
Parent/guardian residential address (PO Box not acceptable)		Contact number
Suburb State	Postcode	
Email address		

## Transaction Account, Savings Account and Credit Card

- · This notice tells you about the main ways Bankwest collects, uses and shares information we collect or hold about you.
- Bankwest is part of the Commonwealth Bank of Australia. In this notice 'we' or 'us' means Bankwest, Commonwealth Bank of Australia and other companies that are part of the CommBank Group.
- · You should read this notice carefully and read the Privacy Statement on the Bankwest website.
- Our Privacy Statement tells you:
  - how to access and correct your information.
  - how to make a complaint and how we will deal with complaints.
  - This notice and our Privacy Statement do not form part of any contract you have with us.
- You can call **13 17 19** any time for more information.

#### Information for all customers

## 1. Information we collect from you.

This includes:

- · Your name, date of birth, contact details and job type so we can confirm who you are.
- Details from identity or government documents.
- How you use our website, online banking and the App and the way you use your account.
- Your Tax File Number (TFN). We are allowed to collect your TFN under taxation laws. You don't have to give us your TFN, but if you don't we may need to withhold some interest on your account.
- Your Tax Identification Number (TIN) if you are a tax resident of another country.

#### 2. Who we collect your information from.

- You.
- Your parent or guardian or someone acting for you.
- A joint applicant.
- Someone you have allowed to operate your account.

If you give us information about someone else, you must have their permission and tell them what is in this notice.

## 3. Why we collect your personal information and for what we use it for.

This includes:

- To confirm who you are.
- To complete your application.
- To manage our relationship with you.
- To help us manage our business and products.
- To help us investigate fraud or suspicious matters and stop it happening in the future.
- To comply with laws. This includes any relevant taxation laws, the Anti-Money Laundering and Counter-Terrorism Financing Act and National Consumer Credit Protection Act.
- · To contact you, including to tell you about products and services we think may be of interest to you.

## 4. Sharing Information with Credit Reporting Bodies (CRBs)

- · We may share your name, home address and birth date with CRBs to confirm who you are. They may provide us with a report confirming this.
- The CRBs we use are Equifax (Equifax.com.au), Experian (Experian.com.au) and illion (illion.com.au).

## 5. Who we share your personal information with.

This includes:

- The CommBank Group who can use the information for the same uses as us.
- Government and law enforcement agencies, tax authorities and regulators.
- · Other people related to your account such as:
  - someone you have allowed to operate your account.
  - someone you have a joint account with.
  - other persons where it is required to complete your instructions.
- Other businesses that help us deliver our products and services and contact you on our behalf. For more information, about these businesses and what information we share and why we share it, please read our Privacy Statement.

### Additional information for customers applying for or holding a credit card.

## 6. Additional information we collect and use.

## We may also collect:

- your financial information that you give us.
- · your credit history, including information from a credit reporting body. See part 4 for more information.

## Who we collect your information from:

- · from other credit providers.
- from a credit reporting body.
- from the primary card holder where you are the additional card holder.

#### What we use your information for:

to assess your application for credit.

- minimise risk.
- comply with the responsible lending provisions of the National Consumer Credit Protection Act.

## 7. Sharing information with Credit Reporting Bodies (CRBs).

- When you apply or hold a credit card, we share information with Credit Reporting Bodies so they can:
- assess if the information you give us matches the information in any credit file about you.
- use your personal information together with personal information it holds about other people to make that assessment.
- We may also need to ask the credit reporting bodies for your credit report to help us assess your credit application, manage your credit card, collect overdue payments and act in the event of fraud or serious credit infringement.
- Other information we may exchange about you with the credit reporting bodies includes:
  - the type and amount of money you have asked to borrow.
  - missed payments history.
  - temporary and permanent financial hardship arrangements that you have with us.
  - information if you have committed fraud or another serious credit infringement.
  - For more information about your credit information please read our Privacy Statement on the website and includes:
  - how to tell credit reporting bodies not to use your information for direct marketing.
    - what to do if you think you have been, or are likely to be, a victim of fraud including identity fraud.

#### 8. Sharing your information with other credit providers.

We may exchange your credit eligibility information such as:

- The type and amount of credit you have open or have had in the past.
- Your repayment history and any defaults by you with other credit providers.
- We need your consent to allow us to exchange your credit eligibility information with other credit providers.

## 9. Acknowledgement and Consent (all Customers)

- You acknowledge the information in this Privacy Collection Notice and our Privacy Statement on our website.
- You consent to us exchanging your personal information with credit reporting bodies to verify your identity (see part 4)

For credit cards only, you consent to us exchanging your personal information with:

- Credit reporting bodies (see part 7).
- Other credit providers (see **part 8**).

Important Information

## Section 6 – Acknowledgement and consent and acceptance of conditions

## $\langle ! \rangle$

Please read the Product Disclosure Statement carefully before you sign.

For any questions or information about your account, conditions of use, interest rates or fees and charges, call the Bankwest Customer Engagement Centre on **13 17 19** 

**I/We acknowledge** the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and **I/We consent** (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

I/We certify that:

- I/We agree to the conditions of the account access which are contained in the Product Disclosure Statement issued to me/us. Unless we tell you otherwise, we agree that Bankwest need only supply us with one copy of the Product Disclosure Statement.
- I/We certify that all information referred to in this application, including information about countries of residence, citizenship and tax residence is complete and correct and I/we will advise the Bank immediately if such information is to change.
- I/We understand that for eligible accounts I/we will be notified of an eStatement in online banking using one of the contact methods provided above. If I/ we do not wish to receive eStatements, an election can be made to have paper statements (fees may apply).

#### Account holder signature/s

Date

Section 7 – Authorised signator
---------------------------------

I/We authorise the following authorised signatory to sign on this account;

Account Number

and acknowledge that:

- 1. All transactions by the authorised signatory will be binding on me/us.
- 2. To cancel the authority of the authorised signatory to operate on the account, I/we must notify you in writing.
- 3. The nominated authorised signatory can request Online Banking, Phone Banking and /or Card access to this account.

Account holder signature/s				Date
Х	Х	Х	Х	

Section 8 – Authorised Signatory details

**I acknowledge** the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and **I consent** (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

Title	Surname	Given name/s	Relationship	CIF

Note: Account must be one to sign. A maximum limit of 2 cards per account holder applies.

Account holder signature/s	Date
X	

## Section 9 – Cancellation of Authorised Signatory

Please cancel the above Autho	orised Signatory as from		Third Party Debit Card return	ned/destroyed.
Account holder signature/s				Date
Х	Х	Х	Х	

CBS updated and all accesses deleted for Authorised Signatory

Signature

Staff number

## Section 10 - Adding or removing a third party

Third Parties listed below are authorised to contact the Bankwest Customer Engagement Centre on 13 17 19 to do all or any of the following in relation to eligible Bankwest accounts:

> Obtain balance and transaction details

- Request statements
- > Order cheque books and deposit books (to be sent to the account holders nominated address only)

I acknowledge the information in the Privacy Collection Notice (Section 5) and our Privacy Statement at bankwest.com.au/privacy and I consent (where applicable) to the matters listed in Part 9 of the Privacy Collection Notice.

Adding third party	Salutation	Full legal name (given name, n	niddle name, family name)	Contact number
Residential address (PO Box r	not acceptable)			Date of birth
		State	Postcode	
Email address			Signature of Third	Party
			Signature of Acco	ount Owner
			Х	

## Section 11 – bank use only

Compliance statement - I certify that I have:

Updated customer details on CBS		Passwords for all account holders recorded on CBS (mandatory)		
Issued the Product Schedule (does not apply to Equity Release)*		Completed/Checked that the customer identification process ha		
Issued the Banking Services Rights and Obligations br	ochure*	been completed for ea	ach account holder/signatory	
Issued Investment and Transaction Account Terms & C	Conditions*			
Issued the Account Access Conditions of Use*				
Issued the Your Guide to Banking Fees*				
Completed/checked to amend statement type to paper Customer informed fee may apply.	er.			
*Documents issued to each account holder, except where	e agreed to prov	ide only one copy to joint a	ccount holders	
Signature	Staff number		Date	
Х				
Checked by:				
Signature	Staff number		Date	
Х				
Account closed:				
Date closed Closed to	Reason			